Upverter Launches New Product: EE Concierge

*The company behind the first and only cloud-based hardware design system has launched
"EE Concierge", a real-time, on demand virtual assistant for engineers.*

June 1st, 2017 — Today Upverter launches their second product: *EE Concierge*, the world's first virtual assistant for engineers. EE Concierge allows hardware engineers using any ECAD or EDA tool to request any part be built, verified, and delivered on-demand. Parts are created by a team of Upverter component engineers around the world, in real-time, saving time and giving engineers confidence in their designs.

Hardware engineers need parts data to do their design work. Before *EE Concierge*, hardware engineers had to spend hours combing through PDFs created by manufacturers like Intel and Texas Instruments to find and recreate symbols, footprints and 3D models for each part used in their hardware designs. Starting today engineers will never need to reinvent the wheel again. Any time and engineer needs a part they can request it and see their part built for them before their eyes. All requested parts created by EE Concierge are verified for accuracy, and manufacturability - and come with everything an engineer needs.

The average hardware design includes hundreds of unique parts, the creation of which can often take weeks before an engineer can even begin designing the rest of their product. Mistakes in these parts are often only caught after expensive manufacturing errors. The process is outdated, slow, and could even be compared to software development before open source and platforms like github. EE Concierge is a dramatic leap forward for the industry.

What hardware engineers are saying about EE Concierge:

- "It's seamless. Very easy and hard to believe." - Nate Fisher, Electrical Design Engineer, [PCH Lime Lab](#).
- "Knowing that a part is approved by the concierge provides peace of mind, and allows me to get a product out the door to our customers sooner." - Logan Poe, Chief Hardware Designer, [LightEmUp Band](#).
- "Parts Concierge seems magical and is fantastically useful!" - Oren Weiss, Hardware Engineer, [Intel](#).

EE Concierge joins Upverter's first product, the first and only, professional cloud-based hardware design system with industry leading features like real-time collaboration and automated version control. But unlike Upverter, EE Concierge doesn't require the engineer to switch which design tool they use. EE Concierge can be plugged into or used with any existing ECAD tool like Altium or Eagle. To promote the EE Concierge, for a limited time, new users will receive $150 in request credit.

Zak Homuth, Co-Founder and CEO of Upverter says about today's launch: "Parts have been a major pain point for hardware developers for decades. 18 months ago we figured this out and solved parts for Upverter users. Today, we're solving parts for every other hardware engineer."

Whether used by a sole engineer or on an enterprise-scale team, EE Concierge drastically reduces a product's development cycle while unlocking every engineer's potential.

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NOTES TO EDITORS

Pricing:
- Pay-Per-Use
- Free to signup and try, this includes $150 to make free part requests
- Extra part requests are priced based on the complexity of the part, between $15 and $250
- The average part costs $34 to request

Stats:
- The mean time between request and delivery is 21 hours
- The mode time between request and delivery is 6 hours
- EE Concierge is already processing 301 requests per week from our beta users
- EE Concierge employees more than 22 full-time contract component engineers to make parts

About Upverter:
The way engineers design hardware needs an update. Upverter builds tools that are setting hardware design back on track and bolstering it with new and innovative technology. Upverter is best known as the developers of the first fully-cloud, fully-collaborative, electronics design system which helps tens of thousands of engineers to build better hardware products — faster than ever before.

About EE Concierge:
EE Concierge frees engineers from creating and verifying schematic symbols, footprints and 3D models for electronic components. Users request parts from the EE Concierge product or plugin. EE Concierge parts specialists then create and verify the component, augmented by the Upverter design system and our new datasheet machine intelligence. Most parts are delivered within 24 hours and cost just over $30. This saves engineers from the grunt work of combing through PDFs. It also removes the risk of symbol and footprint errors, which are often not caught, and the source of expensive manufacturing issues.

Preview: www.eeconcierge.com
Twitter: @Upverter